

I just learned that regular phone callers cannot hang up and wait for SorensonVRS to call them back when it is their turn to make the VRS call. I strongly disagreed with it because. Please give back that to cellphone users. If they have to stay on hold for their turn, their minutes will be greatly wasted! My children have cellphones. They have to call thru slow Telephone Relay Service and used up some of their minutes too. I don't like other VRS because when hearing people make the VRS call, they have to use my reference numbers which is hard to remember! I like Sorenson VRS lot better because hearing callers can use my own phone number to have Sorenson VRS contact me. Please do not change anything to SorensonVRS except unblocking the different VRS if SorensonVRS isn't available for a while.